

**RFP for Rio Grande Community College ERP System Advisory & Assessment Services:  
Selection, Procurement and Implementation Phase**

**Questions and Corrections:**

- **Question deadline within the RFP is 11/26, but the deadline for submitting written inquiries is 12/16. What type of inquiries can be made after 11/26?**

The RFP will be corrected and reposted to reflect the correct date of 12/16 not the 11/26 date. The document template was provided to me by the Community College which I attempted to complete properly.

Because it went back and forth, the dates slipped and were revised.

I simply missed this.

- **Does the scope of the selection include a full functioning Identity Management System (e.g. Okta) or an ERP system that can interact directly with AD / Azure SSO using standards such as SAML?**

Rio wishes to retain our Active Directory Federated Service infrastructure and extend more SSO services like we now use for Blackboard, Paycor, VidGrid...

What we want is one area for maintaining user accounts, passwords and directory services.

We would like to have user onboarding & name changes be more easily facilitated than our current process of e-mailed notifications...

- **Does Rio have a current integration toolset (e.g. Informatica) or is that also in scope for this selection process?**

No.

Currently our Student Information System, Student Space, does not talk directly to Blackboard, Blackbaud, Paycor or to our Active Directory.

Rio really wants our information systems to better communicate and eliminate all our current flat file (CSV) exports and work in Excel.

- **Does RIO have a current data warehousing or data analytics infrastructure? Or, must all compliance based reporting listed in the RFP be satisfied by the selected ERP system?**

No

The Student Information System is just a front end to a Microsoft SQL database.

The Accounting system is Microsoft Great Plains using a separate Microsoft SQL server and database.

While there is a Query Builder, most of the data analytics our part-time Institutional Research staff person has provided has been done outside of any information system.

Compliance reports, like HEI and IPEDS are done through stand-alone Visual Basic applications written to process dedicated queries, then hand adjusted before submitting.

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